

# Free Annual Training for Personal Care Home Administrators & Direct Care Staff - Spring 2026

Northampton Community College is conducting free statewide training for Personal Care Home staff and administrators and staff licensed agencies serving individuals with intellectual disabilities. The training is funded by the Department of Human Services Bureau of Human Services Licensing and each continuing education class is equal to three (3) annual training hours, unless otherwise noted. Participation is limited to staff persons working in Pennsylvania's licensed personal care homes, assisted living residences, community homes for individuals with intellectual disabilities, family living homes, adult training facilities and vocational facilities for individuals with intellectual disabilities.

## Continuing Education Courses

Please do not register for multiple sections of a class. Please click on the course name to register.

Day/Date	Time	Course Name	Location	Course Code
Thurs., <b>March 19, 2026</b>	1-4pm	<a href="#">Managing Challenging Behaviors</a>	Zoom	DHS179.5
Fri., <b>March 20, 2026</b>	9am-Noon	<a href="#">Best Practices Medication Safety</a>	Zoom	DHS159.19
Thurs., <b>April 2, 2026</b>	9am-Noon	<a href="#">New! Emergency Preparedness Part 1</a>	Zoom	DHS214.1
Thurs., <b>April 2, 2026</b>	1-4pm	<a href="#">New! Emergency Preparedness Part 2</a>	Zoom	DHS215.1
Tues., <b>April 7, 2026</b>	9am-Noon	<a href="#">Infection Control and Wound Care</a>	Zoom	DHS130.37
Tues., <b>April 7, 2026</b>	1-4pm	<a href="#">New! Dementia Care Health and Safety in PCH</a>	Zoom	DHS210.1
Fri., <b>April 10, 2026</b>	9am-Noon	<a href="#">Best Practices Medication Safety</a>	Zoom	DHS159.20
Thurs., <b>April 16, 2026</b>	1-4pm	<a href="#">Managing Challenging Behaviors</a>	Zoom	DHS179.6
Tues., <b>April 21, 2026</b>	9am-Noon	<a href="#">New! Dementia Care Health and Safety in PCH</a>	Zoom	DHS210.2
Mon., <b>April 27, 2026</b>	9am-Noon	<a href="#">Best Practices Medication Safety</a>	Zoom	DHS159.21
Wed., <b>April 29, 2026</b>	9am-Noon	<a href="#">Enhancing Customer Service in PCH</a>	Zoom	DHS193.5
Wed., <b>April 29, 2026</b>	1-4pm	<a href="#">Process and Policy Improvements in PCH</a>	Zoom	DHS206.4
Thurs., <b>May 7, 2026</b>	9am-Noon	<a href="#">New! Emergency Preparedness Part 1</a>	Zoom	DHS214.2
Thurs., <b>May 7, 2026</b>	1-4pm	<a href="#">New! Emergency Preparedness Part 2</a>	Zoom	DHS215.2
Tues., <b>May 12, 2026</b>	9am-Noon	<a href="#">New! Dementia Care Health and Safety in PCH</a>	Zoom	DHS210.3
Tues., <b>May 12, 2026</b>	1-4pm	<a href="#">Infection Control Wound Care</a>	Zoom	DHS130.38
Weds., <b>May 13, 2026</b>	9am-Noon	<a href="#">Process and Policy Improvements in PCH</a>	Zoom	DHS206.5
Wed., <b>May 13, 2026</b>	1-4pm	<a href="#">Enhancing Customer Service in PCH</a>	Zoom	DHS193.6
Thurs., <b>May 21, 2026</b>	9am-Noon	<a href="#">New! Emergency Preparedness Part 1</a>	Zoom	DHS214.3
Thurs., <b>May 21, 2026</b>	1-4pm	<a href="#">New! Emergency Preparedness Part 2</a>	Zoom	DHS215.3
Weds., <b>May 27, 2026</b>	9am-Noon	<a href="#">Enhancing Customer Service in PCH</a>	Zoom	DHS193.7
Weds., <b>May 27, 2026</b>	1-4pm	<a href="#">Process and Policy Improvements in PCH</a>	Zoom	DHS206.6

## Diabetes Overview GLP1 and GIP - Online Via Zoom

This course will be offered to personal care home staff as an update and review of the care of residents with diabetes, as required by 2600.190b., and provided by a Certified Diabetic Educator. It will include diabetes updates; care and treatment options for residents with diabetes; instruction on the proper techniques for administering insulin and GLP1 agonist techniques, and oral medications; instructions for recognizing signs and symptoms, and corrective actions for, hypoglycemia and hyperglycemia. Prior experience administering oral medications and insulin in a personal care home setting within the last year is required. Email [healthcare@northampton.edu](mailto:healthcare@northampton.edu) to learn more.



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## **PARTICIPANTS MUST MEET THE TECHNICAL REQUIREMENTS BELOW BEFORE ENROLLING IN ZOOM CLASSES**

### **Devices**

- A desktop, or laptop computer with keyboard must be used to access our continuing education training courses (Chromebooks, smart phones and tablets are not compatible).
- Devices must have keyboard, audio and video camera capability to allow the student to communicate through written, verbal and non-verbal communications.
- Participating students must be able to access Zoom, which is web-based program and may require a file or application download.
- Computer program requirements for these web-based programs include, but may not be limited to: Windows: Windows 7 32-bit/64-bit, Windows 8 32-bit/64-bit, Windows 8.1 32-bit/64-bit, Windows Server 2008 64-bit, Windows Server 2008 R2 64-bit, Windows 10, Windows 10 Enterprise LTSB, Mac OS X: 10.13, 10.14, 10.15

### **Internet Connection**

- Students must have uninterrupted internet or Wi-Fi access for the entirety of the course.
- Supported internet browsers include Chrome, Safari and Firefox. (Internet Explorer is not recommended).

### **HOW TO REGISTER**

Preregistration is mandatory for online classes. Please visit [northampton.edu/PCHA](http://northampton.edu/PCHA) to register.

For companies registering four or more employees, please download our registration form posted at [northampton.edu/PCHA](http://northampton.edu/PCHA), complete the form, and fax to 610-332-6556. Please use employee's personal email address, not the company.

### **15 MINUTE LATE RULE**

If a participant logs in 15 minutes after the start of the class, they may attend, but will not receive a certificate.

### **CONTACT**

610-332-6585

[healthcare@northampton.edu](mailto:healthcare@northampton.edu)